

Confidentiality Policy

TÜV AUSTRIA TURK – General



TÜV AUSTRIA TURK attaches importance to security and confidentiality of information on all of its customers it is in contact with. Within the framework of these rules, TÜV AUSTRIA TURK has preferred to inform on how it will use and under which conditions it will share customer information through the visited website.

The purpose of these rules is to put forth how we will use the information that belongs to you and your rights on such information.

DOES TÜV AUSTRIA TURK SHARE THE INFORMATION IT OBTAINED FROM YOU?

Information about our customers is an important part of our job and TÜV AUSTRIA TURK does not sell such information to others. It shares personally identifiable information solely as indicated below:

1. Conveyance to the staff, committee members, subcontractor companies, for example ensures taking delivery of and delivery of samples, fulfilment of audit requests, sending e-mails, removal of repeated information from the lists of customers, processing credit card payments and execution of procedures such as data analysis. Such third-party institutions reach only the information necessary to fulfill relevant activities and they can not use such information for other purposes. TÜV AUSTRIA TURK secures such information with agreements concluded with third parties.

2. For any reason whatsoever, under full responsibility of TÜV AUSTRIA TURK, we believe that it is right to do the following; satisfying information requests aimed at fulfilling requirements of laws, regulations or the state or legal requests; sharing information which allows determining the identity of the persons who are in breach of accession rules or other rules of TÜV AUSTRIA TURK for the purpose of taking legal actions against them or apart from that, sharing for the purpose of protecting the companies of TÜV AUSTRIA TURK.

3. Customer information that we obtain from sources apart from our customers (including your complaints and objections) is completely considered within confidentiality and kept as confidential information.

4. Except for the information made public by our customers or agreed between TÜV AUSTRIA TURK and the customers (e.g. for the purpose of responding complaints), all other information is considered specific to its owner and confidential.

HOW DOES TÜV AUSTRIA TURK PROTECT YOUR INFORMATION?

In order to avert unauthorized access, we apply strict security rules on storing and sharing information you provide us.

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YOUR RIGHTS

Among your rights regarding the information about you, stored by TÜV AUSTRIA TURK, for example, you may ask us to supply list and definition of such information, to correct any incorrect information or inform us, by contacting us through one of the methods mentioned below, that we are not allowed to continue using such information.

CONTACT US

- E-mail: infoturkey@tuv.at
- Fax : +90 216 537 0813
- Correspondence Address: TÜV AUSTRIA TURK; 'Çamlık Mahallesi, Dinç Sokak No: 28 Ümraniye/İstanbul'
- Telefon: + 90 216 537 0811

TÜV AUSTRIA TURK endeavors continuously to improve its services for its current and potential customers. In order to contribute to the improvement of our processes, please share your opinions and suggestions with us via ifturkey@tuv.at(improvement activities).

On behalf of TÜV AUSTRIA TURK

YANKI ÜNAL

General Manager

03.03.2020